



October 16, 2021

### **Ohio Consumers' Council Regional Call**

The OCC Regional Conference Call is scheduled for October 21. Assistance programs and vampire power are a few of the topics on the agenda. Email Andrew Tinkham at [Andrew.tinkham@occ.ohio.gov](mailto:Andrew.tinkham@occ.ohio.gov) for more information.

### **Ohio Attorney General's Office**

The Ohio Attorney General's Consumer Protection Section protects Ohioans from predatory and illegal business practices. The section enforces laws that prohibit unfair and deceptive practices including but not limited to: false advertising, shoddy workmanship, and failure to perform services or to deliver goods. The Consumer Protection Section's Economic Crimes division assists local law enforcement and prosecutors in identifying, investigating, and prosecuting consumer fraud of a criminal nature. To further assist consumers and businesses, the section also provides consumer education, business education and a free informal dispute resolution process to resolve consumer complaints, including complaints related to identity theft. The process is open to small businesses and non-profit organizations.

To reach the Ohio Attorney General's Office, Consumer Protection Section, 800-282-0515 or go to [www.OhioProtects.org](http://www.OhioProtects.org)

### **WV Consumer Protection Information**

The [WV Attorney General's Office](#) offers information on consumer protection. You can reach the WV Consumer Protection Hotline at 1 800 368-8808.

### **Secure Dementia Unit**

Emerald Pointe Health and Rehabilitation has officially opened their Secure Dementia Unit of 12 private rooms with private baths. Please call 740-425-5400 with referrals and to schedule a tour.

### **Mountaineer Food Bank**

The Mountaineer Food Bank will have a distribution at the Wheeling Island Casino parking lot on October 28 and on December 9 from 11am – 1pm. The distribution is open to WV residents, and offers one box per family.

### **Holiday Baskets**

Holiday basket sign-ups will begin soon. For those who need Thanksgiving or Christmas baskets, it will be necessary to register by the end of October. Those who register will need to provide photo ID, proof of income, proof of residency, working telephone number, and for those Kinship Families who are registering, proof of guardianship is required. For more information, contact Information Helpline at 304 233-6300.

### **Vaccination Information Available**

Covid vaccines are widely available for all age groups.

Check out [West Virginia availability here](#). Check out [Ohio availability here](#). Pfizer booster shots are available at numerous locations.

### **Breast Cancer Awareness Month**

October is Breast Cancer Awareness Month. Although breast cancer is more common in women, men also develop breast cancer. For those who are uninsured or underinsured, the Breast & Cervical Cancer Screening Program may be able to help. To learn more about this program or to find a screening



## Timely Resources

provider near you, please contact the CDC at 1-800-232-4636 or find screening in your state by searching online at [www.cdc.gov/cancer/nbccedp/](http://www.cdc.gov/cancer/nbccedp/). Your state Department of Health can also tell you how to contact your nearest NBCCEDP partner.

### **Domestic Violence Awareness Month**

October is Domestic Violence Awareness Month. Did you know that more than 10 million Americans experience domestic violence annually? Or that from 2016 through 2018 the number of intimate partner violence victimizations in the United States increased 42%.? On a typical day, domestic violence hotlines nationwide receive over 19,000 calls. If you or someone you know is experiencing domestic violence, all the Hotline at 800 799-SAFE or go to [www.TheHotline.org](http://www.TheHotline.org).

[Source: [www.ncadv.org/statistics](http://www.ncadv.org/statistics)]

### **Cyber Security Awareness Month**

Cybersecurity is not just a concern of big companies. Do you have a cell phone? Are you on Internet? Are your passwords strong? Be aware of how to protect yourself! Check out tips on staying safe online at the [National Cyber Security Alliance](http://NationalCyberSecurityAlliance.org) webpage.

### **Get Ready for the Annual Enrollment Period**

The [Medicare Annual Enrollment Period](#) (AEP) will run from October 15, 2021 through December 7, 2021. During this time, beneficiaries have the option of changing their Part D Prescription product for 2022 as well as making other Medicare and/or Medicare Advantage changes. Beneficiaries should have received their current product's Annual Notice of Changes so they can begin to prepare for the upcoming AEP. Contact your SHIP counselor or your insurance broker for information.

### **Trunk or Treats in the Area**

Several local agencies are hosting Trunk or Treats. Here is a partial list.

10/23/21 from 1pm – 2:30 pm at *Westwood Place*, Woodsfield OH. Contact Jen Fawson for more information at [jfawson@enlivant.com](mailto:jfawson@enlivant.com)

10/27/21 from 5:30pm – 7pm at *Dixon Health Care*, Wintersville OH. Call 740 264-1155 for more information.

10/28/21 from 6pm – 7:30pm at *Cumberland Pointe*, St Clairsville OH. Co-sponsored with Amedisys. Call 740 238-3689 for more information.

### *Timely Resources* for Ohio consumers

Here are some links to some of the Ohio Attorney General's office materials online:

[Consumer Scams Brochure](#)

[Identity Theft Basics](#)

[Cybersecurity Help, Information and Protection Program \(CHIPP\)](#)

[Robocall Basics Flyer](#)

[The Do's and Don'ts of Unwanted Calls](#)

[Used Car Buyer Checklist](#)

And to read or print off the Consumer Advocate newsletter:

<https://www.ohioattorneygeneral.gov/Media/Newsletters/Consumer-Advocate>

To sign up to receive the Consumer Advocate newsletter by email:

<https://public.govdelivery.com/accounts/OHAG/subscriber/new>

Thank you, Ryan Lippe, Ohio Attorney General's office for the information and the resources!



Altenheim Retirement Community

Altenheim Retirement Community  
130 years of housing for older adults  
1891-2021



*Altenheim Retirement Community is located behind our Main House at 1387 National Road, Wheeling.  
Close to medical care, churches, shopping, restaurants, groceries, and other conveniences.*

Offering 8 independent cottages for women, men, and couples who are 65 and older.  
Two bedroom, two bath, living room, kitchen room, dining room  
Stove, refrigerator, dishwasher, microwave, washer and dryer are included.  
Lawn care, snow removal, general maintenance, general repairs included in monthly rent.  
Utilities are not included.  
George A. Dakovic, Executive Director [gam.dakovic@gmail.com](mailto:gam.dakovic@gmail.com)



Altenheim Resource Services

*Altenheim Resource Services, a division of Altenheim Retirement Community*  
Offering information on aging, services and resources for older adults and caregivers for over 25 years  
Free & confidential information and no geographic limitations

Ann Koegler, M.A., L.S.W., Resource Services Coordinator [Akoegler1995@gmail.com](mailto:Akoegler1995@gmail.com)

<https://www.altenheimcommunity.com>

Information on Altenheim, calendar of events, blog, and a photo gallery

**Contact us at 304 280-8701 with questions about resources and issues concerning older adults and caregiving.**

